

CUSTOMER WARNING ABOUT DOXO.COM THIRD-PARTY WEBSITE

There is an online bill pay website that is called Doxo.com. It is a third-party website that allows people to pay their utility water bills via their website.

It may appear that Doxo.com is affiliated with City of Goliad. **IT IS NOT.**

Doxo.com may charge customers extra fees. And City of Goliad has no control over when we receive payments made through Doxo.com. That could result in a late payment fee being applied to your account or possibly even disconnection due to non-payment.

This is an example of the Doxo.com payment site:

The screenshot shows the Doxo.com payment interface for City of Goliad (TX). The header includes the Doxo logo and a 'LOG IN' button. The main content area is titled 'Pay your City of Goliad (TX) bill' and features a payment form with a '\$ Amount' input field and a green 'PAY BILL' button. Below the button, there is a disclaimer: 'doxo enables secure bill payment on your behalf and is not an affiliate of or endorsed by City of Goliad (TX). Pay with your Visa, MasterCard, or Discover credit card or debit card, with Apple Pay, or with your bank account.' To the right, a section titled 'Pay Your Bills Securely with doxo' lists several benefits: State-of-the-art security, Free mobile app available on Google Play & Apple App Store, Never miss a due date with reminders and scheduled payments, Real-time tracking and bill history, and Pay thousands of billers directly from your phone. Below this, logos for Apple Pay, VISA, MasterCard, DISCOVER, and BANK OF AMERICA are displayed. A large red watermark is overlaid diagonally across the page, reading 'DOXO is not affiliated with City of Goliad'. At the bottom, there are sections for 'Online Links' (with a link to 'goliad.net/2155/Utilities') and 'City of Goliad (TX) FAQ by doxo', which includes questions like 'What ways can I pay my City of Goliad - Utility Department (TX) bill?' and 'How can I contact City of Goliad - Utility Department (TX) about my bill?'. A link for 'MORE CITY OF GOLIAD (TX) FAQs' is also present.

To make sure you are using correct website for online bill pay, go to www.goliadtx.net.

EXAMPLE OF CORRECT SITE SCREEN TO USE FOR PAYMENT PROCESSING:

Goliad, TX - Water



Utilities Billing
152 W. End St.
Goliad, Texas 77963
361-645-3454

Billing Information

Please Enter Your Account Number:

Account Number	Name	Address	\$ 0.00
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[ADD ADDITIONAL PAYMENT](#)

NOTICES:

- Gov-Pay is a 3rd-Party facilitator for government payments. Your Convenience Fees are calculated by Gov-Pay and added to your sub-total. The Convenience Fee will be listed as a separate charge item by GovPayFee on your Card Statement.
- Once the transaction is completed, you will receive a payment confirmation email from onlinepayments@gov-pay.com

Subtotal:	\$0.00
Card Convenience Fee:	\$0.00
TOTAL:	\$0.00

ONLINE BILL PAY

CLICK PICTURE TO PAY BILL ONLINE



Billing Information

First Name

Last Name

Address

City

Zip Code

Use billing address for credit card address.

By checking this box you accept and agree to the Terms and Conditions.

I accept the one time, nonrefundable convenience fee of \$2.25

I'm not a robot

Payment Method Information

Convenience fees for credit cards are 2.50% of the payment amount with a \$2.25 minimum. All fields on this form are required for payment.

Credit Card Information

Card Holder's Name

Debit/Credit Card number

Month Year CCV / CVC

Address where your statements are received

City Zip Code

Phone Number Email Address

[PROCESS PAYMENT](#)